



STOCKMENS BANK
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ROBERT M. ALEXANDER
CHAIRMAN
CHIEF EXECUTIVE OFFICER

March 17, 2020

To Our Valued Customers,

As the situation regarding the Coronavirus (COVID-19) continues to evolve, Stockmens Bank is taking action to ensure your needs continue to be served during this difficult time. Please be assured, Stockmens Bank is open and ready to support our customers. While we are taking safety measures to protect our employees and customers, our commitment to banking is unchanged. Through the current health and economic concerns, know Stockmens Bank is stable, and your banking services are and will be fully available to you.

The Colorado Governor issued an executive order shutting down restaurants and select service providers for a minimum of 30 days. For that reason, we have closed the lobbies to customer access, but continue to take transactions through the drive-up teller windows, and night drop. We are making loans and individually managing loan closings and meetings. We will continue to follow the CDC's guidance and our internal pandemic policy to limit exposure to the virus while still providing the services pertinent for our customers.

We urge our customers to take advantage of our drive-up lanes and mobile and online platforms for transactional needs. We will also be helping with any expansion of services necessary to ensure all our customers are able to complete any transaction necessary without coming to a physical location.

Also, please remain vigilant against any potential instance of fraud or scams. These times enhance the potential instance of fraud, so please remember not to provide any confidential information without verifying the caller.

Stockmens Bank is here to help – please continue to stay in touch with us so we can best serve you. As always, if there are any additional services or assistance needed, please do not hesitate to call your local bank branch.

Sincerely,

Robert M. Alexander
Chairman and CEO